



Network Manager

Alarms

User Guide

Introduction

This document will take you through the steps you will need to understand how to view, create, modify, delete, and use alarms using the Network Manager tool.

You can create alarms to receive an email notification when a specified number of calls route down a branch in a routing tree during a defined time interval. The alarms you create work with the notification node in a routing plan to activate that alarm and trigger the email notifications. A notification node can be placed anywhere in a plan but is typically used following an inline overflow node to notify a user that calls are not being answered on the primary termination.

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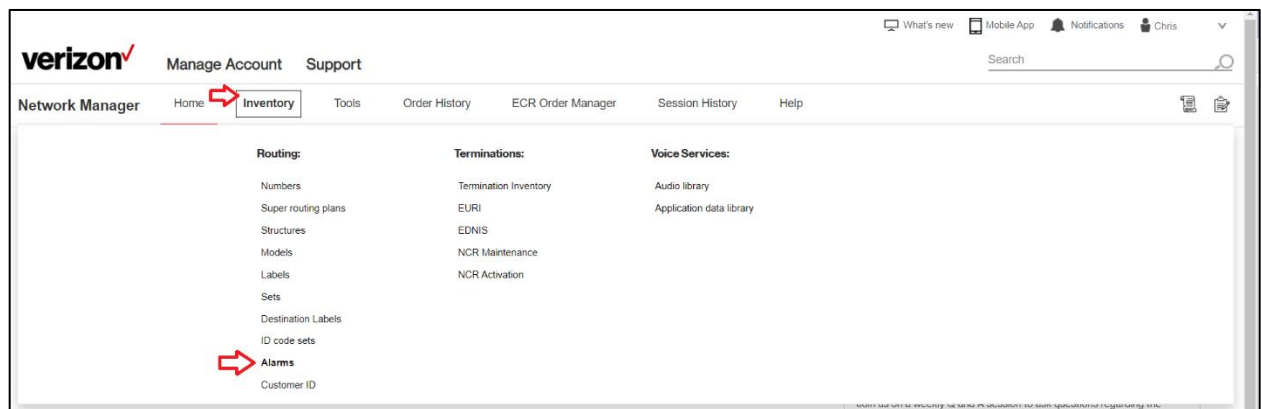
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Alarms Inventory

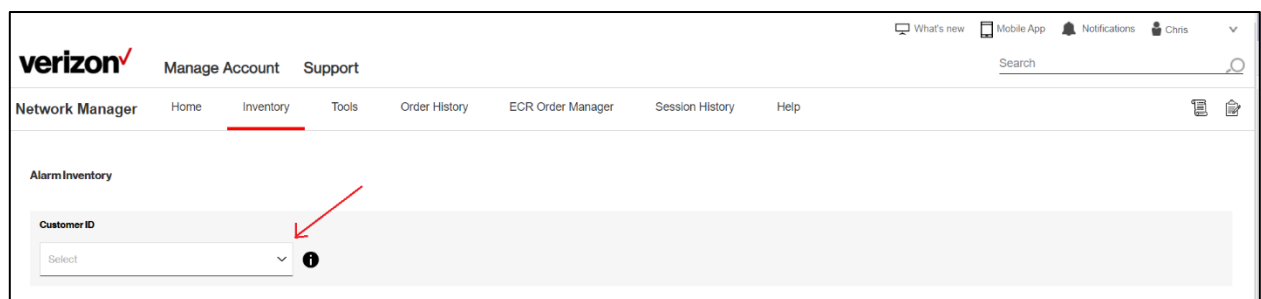
The *Alarms Inventory* screen lists all the alarms related to the Customer ID you select. You can view the inventory list, export it, and search your inventory.

Navigating to Alarms Inventory

1. From any page, to navigate to the Alarms Inventory, click **Inventory** on the top-level menu. Once the menu fully expands, under the **Routing** heading, click **Alarms**.



2. Note: when this is the first time you are navigating to the Alarms Inventory in your web browser session, you will need to select your **Customer ID** from the dropdown control.



- Alarms Inventory will display the first page of alarms that have previously been defined for your selected Customer Identifier.

The screenshot shows the Verizon Network Manager interface. The top navigation bar includes 'Manage Account' and 'Support'. The main navigation bar has 'Network Manager' selected, with sub-links for 'Home', 'Inventory', 'Tools', 'Order History', 'ECR Order Manager', 'Session History', and 'Help'. The 'Inventory' link is highlighted with a red underline. The page title is 'Alarm Inventory'. Below the title, there is a 'Customer ID' dropdown menu set to '91580766-TFNM'. A 'Create Alarm' button is visible. Below the button is a table with the following data:

<input type="checkbox"/>	Alarm Name - ⓘ	Count Threshold - ⓘ	Time Threshold (min) - ⓘ
<input type="checkbox"/>	1	00010	58
<input type="checkbox"/>	Jon	00010	01
<input type="checkbox"/>	1234567890123456789012345	00010	05
<input type="checkbox"/>	testggg23	00004	45
<input type="checkbox"/>	site 1 down	00010	05

At the bottom of the page, there is a footer with copyright information: '© 2023 Verizon. All Rights Reserved.' and a 'Chat with us' button.

If your selected Customer Identifier does not have any Alarms defined, the system will display "No Records Found".

The screenshot shows the Verizon Network Manager interface. The top navigation bar includes 'Manage Account' and 'Support'. The main navigation bar has 'Network Manager' selected, with sub-links for 'Home', 'Inventory', 'Tools', 'Order History', 'ECR Order Manager', 'Session History', and 'Help'. The 'Inventory' link is highlighted with a red underline. The page title is 'Alarm Inventory'. Below the title, there is a 'Customer ID' dropdown menu set to '1300698413-VZ ATG Lab IPCC'. A 'Create Alarm' button is visible. Below the button, the text 'No Records Found' is displayed.

Layout of Alarms Inventory

Alarms Inventory will display a list of alarms for the selected **Customer ID**.

The screenshot displays the Verizon Network Manager interface for the 'Alarms Inventory' section. At the top, there is a navigation bar with 'Manage Account' and 'Support' links, and a search bar. Below this, the 'Network Manager' header includes 'Home', 'Inventory' (highlighted), 'Tools', 'Order History', 'ECR Order Manager', 'Session History', and 'Help'. The main content area is titled 'Alarm Inventory' and features a 'Customer ID' dropdown menu (1) with the value '91580766-TFNM'. A 'Create Alarm' button (2) is positioned below the dropdown. The table (3) lists several alarms with columns for 'Alarm Name' (6), 'Count Threshold' (7), and 'Time Threshold (min)' (8). The table includes rows for '1', 'Jon', '1234567890123456789012345', and 'testggg23'. Below the table, there is a pagination control (9) showing '150' items per page, 'First', '1', and 'Last' buttons, and a 'GO TO' button. A 'Page Count: 1 of 1' indicator (10) is shown. A 'Record Count: 16' indicator (11) is located in the bottom right corner. A 'Chat with us' button (12) is also present.

5	6	7	8
<input type="checkbox"/>	1	00010	58
<input type="checkbox"/>	Jon	00010	01
<input type="checkbox"/>	1234567890123456789012345	00010	05
<input type="checkbox"/>	testggg23	00004	45

- | Area | Description |
|------|------------------------------|
| 1 | Customer ID control |
| 2 | Create Alarm button |
| 3 | Alarms results grid |
| 4 | Results grid controls |
| 5 | Row selector |
| 6 | Alarm Name column |
| 7 | Count Threshold column |
| 8 | Time Threshold column |
| 9 | Results grid page navigation |
| 10 | Page count |
| 11 | Record count |
| 12 | More button |

Customer ID control (1)

4. To view further information concerning the selected Customer ID, click the information icon (i) to the right of the **Customer ID** control.

Customer Id

58583212-INTERNAL IPCC VRD TEST

Enterprise ID: 472151
RACF ID: X073205
Line of Business: TMC
Description: INTERNAL IPCC VRD TEST

The pop-up window will display the Customer ID's associated Enterprise ID / Customer Legal Entity (CLE), your RACF-ID/CM-ID, the Line of Business indication, as well as the Description (Company Name) associated with the Customer ID.

Create Alarm button (2)

5. Click the **Create Alarm** button to navigate to the **Create Alarm** screen.

Alarms results grid (3)

6. The Alarms results grid displays information related to the alarms you have defined for the selected Customer ID, listing commonly requested information for each alarm.

<input type="checkbox"/>	Alarm Name - i	Count Threshold - i	Time Threshold (min) - i
<input type="checkbox"/>	1	00010	58
<input type="checkbox"/>	Jon	00010	01
<input type="checkbox"/>	1234567890123456789012345	00010	05
<input type="checkbox"/>	testggg23	00004	45

Column Sorting

The Alarms Inventory results grid displays a list of the alarms, with a default sorting based on alarm-id (which is a hidden field used by the system to uniquely identify an alarm), smallest sequentially to largest. Click a column's down-arrow symbol (▼) to sort the results in the grid of data from largest to smallest, or alphabetically (Z to A). Click a column's up-arrow symbol (▲) to sort the results in the grid of data from smallest to largest, or alphabetically (A to Z).

Note: an empty field is considered lower/smaller than a field with information populated.


Results grid controls (4)

7. At the top right of the results grid, Network Manager presents additional results grid controls that help manipulation of the information.




Label	Control
A	Export
B	Refresh

Export (A)

Click the Export button  to initiate an export of the current results to a Comma Separated Values (CSV) file to your browser. The system will display a pop-up message indicating when the export action has been completed. Click the pop-up message's "OK" button to close that message. Once completed, please go to your file directory where your web browser stores downloaded files.

Refresh (B)

Click on the Refresh button  to instruct the system to refresh the results with up-to-date information.

Row selector (5)

8. For each alarm on the results grid, each row displays a button with the addition symbol (the plus sign). To display the details for that number, click the + button to expand. Below the

Alarm Name column (6)

9. For each alarm, the results grid will display the alarm's name that has been assigned to that specific alarm.

Count Threshold column (7)

10. For each alarm, the results grid will display the alarm's count threshold that has been assigned to that specific alarm.

Time Threshold column (8)

11. For each alarm, the results grid will display the alarm's time threshold that has been assigned to that specific alarm.

Results grid page navigation (9)

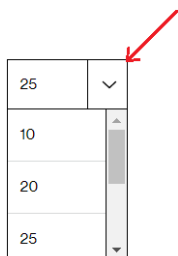
12. At the bottom of the results grid, Network Manager presents results grid page navigation controls that will help the user more effectively view the information.

A	B	C	D	E	F	G					
25 ▾	First	<	1	2	3	4	5	>	Last	3	GOTO

Label	Control
A	Items per page
B	Navigate to first page
C	Previous page
D	Current page
E	Next page
F	Navigate to last page
G	Go to page

Items per page (A)

Controls how many records will display per page for the current results grid. To change, click on the dropdown control to display the list of available values. Click to select the items per page you want to view for the current results.



Navigate to first page (B)

Click on the “First” button to quickly navigate to the first page of results. The button will be disabled if you are currently on the first page of results.

Previous page (C)

Click on the button to navigate to the previous page of results. The button will be disabled if you are currently on the first page of results.

Current page (D)

The current page will be highlighted. The controls will also display up to 2 previous and up to 2 next page numbers (when available) to which you may click to navigate to that page of results.

Next page (E)

Click on the button to navigate to the next page of results. The button will be disabled if there are no more pages of results available.

Navigate to last page (F)

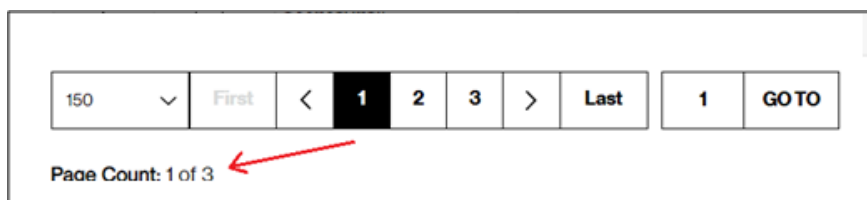
Click on the “Last” button to quickly navigate to the last page of results. The button will be disabled if you are currently on the last page of results.

Go to page (G)

Click the Go To page number text box and type in the page number you wish to view. Then, click the button to be directed to that page of results. You may only navigate to a page number that is available (example: you may *not* navigate to page 3 if there are only 2 pages of results available).

Page Count (10)

13. On the bottom left corner of the page, just underneath the results grid navigation controls, Network Manager displays the **Page Count**. For those results that have been loaded into that browser session, Network Manager informs you which page of data the results grid is currently displaying (e.g.: **Page Count:** x of y, where x is the page number you are currently on). It also informs you how many total pages of data are currently available to display (e.g.: **Page Count:** x of y, where y is the total quantity of pages available in the browser session).



Important note: the **Page Count** value and total pages available may vary from one user to another depending on how many **Items per Page** had been selected and/or your VEC user setting. For example, a user that has selected 100 **Items per Page** will have fewer total pages of data available compared to a user who has selected 20 **Items per Page**.

Important note: the **Page Count** and total pages of data available will be affected by whether or not the user has first retrieved all of the data from the database for the results grid. See the section on **MORE BUTTON (12)** for more information.

Record count (11)

14. On the bottom right corner of the results, Network Manager displays the **Record Count** of the quantity of database records are currently loaded into the results grid.

Record Count: 16

More button (12)

15. There is also a button that displays a *plus* sign. This is the **Retrieve More** button (also called the “**More** button”) that, when enabled, allows you to **retrieve more** records from the database.

- When the button is disabled, the button appears in a light grey color. This indicates that there are no more database records that may be retrieved for this screen.



- When the button is enabled, the button appears in a black color. This indicates that there are more available database records that may be retrieved for this screen.



Create Alarm

Create a new alarm

1. From the **Alarm Inventory** main screen, click the **Create Alarm** button to navigate to the **Create Alarm** screen.

Note: each Customer Id may have a maximum of 75 alarms defined at any given time.

The screenshot displays the Verizon Network Manager interface for creating a new alarm. The page title is "Create Alarm". The "Customer ID" field is populated with "91580706 - TENM" and the "Alarm Count" field is populated with "15". Below these fields is a "Copy & Paste" button. The main form area contains five input fields: "Alarm Name", "Count Threshold", "Time Threshold", "E-mail", and "Alarm Text". The "Alarm Name" field has a small square icon to its left. The footer of the page includes the text "© 2023 Verizon. All Rights Reserved." and a "Chat with us" button.

2. In the related **Alarm Name** text box, type in the name of the alarm you wish to create. Note: an alarm name must be at least 1 character in length and no more than 25 characters in length; an alarm name must be unique per customer id.
3. Press [tab] or click to move your cursor to the **Count Threshold** text box. Type in the threshold counter for the alarm. *Note:* an alarm threshold count must be at least 1 and no more than 99,999; enter only digits (no commas or periods).
4. Press [tab] or click to move your cursor to the **Time Threshold** text box. Type in the quantity of *minutes* for the alarm. The **Time Threshold** is the number of minutes in which the specified number of calls in the **Count Threshold** has to be reached in order for the notification to be sent. *Example:* If you set the count threshold to 10 calls and the time threshold to 5 minutes, if you only get 9 calls into the notification node counter before the 5 minutes expire, you will not receive a notification and the timer and counter reset. If you reach 10 calls within 2 minutes, the notification is sent and the timer and counter threshold reset immediately and

start over, it will not wait for 3 more minutes to reset. *Note:* an alarm's time threshold must be at least 1 minute but no more than 60 minutes.

5. Press [tab] or click to move your cursor to the **E-Mail** text box. Type in the email address of the person or team email distribution list that you want to receive the alarm notification email when the alarm is triggered during call processing.

Note: the **E-Mail** value must be in a valid email format, however, the system does *not* validate that the email itself is legitimate. Take care to ensure the email address you type is *exactly* what you want. For example, if you mistype the “.com” of the email address to instead be “.cm” (i.e.: you missed the “o” in “.com”), the system *will* accept it and you will *not* receive your alarm emails at all.

6. Press [tab] or click to move your cursor to the **Alarm Text** field. Type in the text you want to be emailed to you in the body of the email. Include literal text information and/or dynamically determined information about the call that triggered that alarm email to be generated. For example, typing an alarm text of “Call problem with {ODN}” will result in the alarm email's body to display “Call problem with 18005551234”, where “18005551234” is the actual original dialed number of the call that triggered the alarm; “18005551234” replaces the dynamic tag of “{ODN}”.

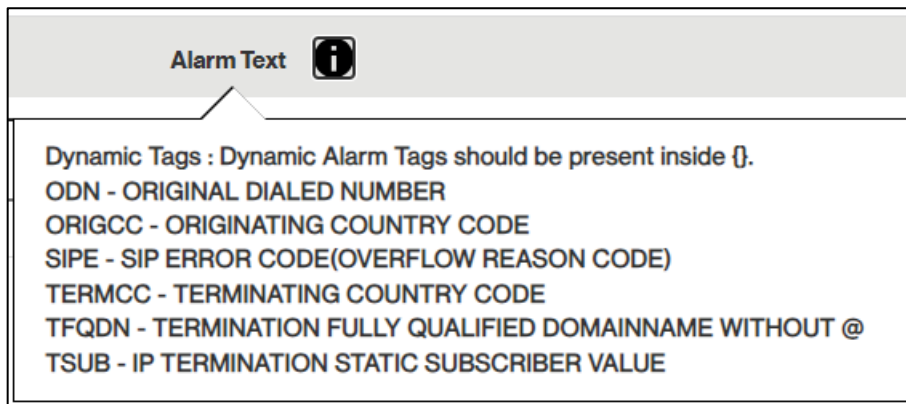
Dynamic Alarm Tags

7. Alarm Text may be defined to include dynamically calculated information that is based on the actual call that triggered the alarm email to be generated. The following dynamic tags may be used one or more times in the alarm text.

Tag	Tag Name	Tag Description
{ODN}	Original Dialed Number	Telephone number the caller dialed (E.164 format)
{ORIGCC}	Originating Country Code	Numeric country code (E.164) of the caller's originating telephone number.
{SIPE}	SIP Error Code (Overflow Reason Code)	SIP error code that is returned on a call that does not connect to its intended target.
{TERMCC}	Terminating Country Code	Numeric country code (E.164) of the terminating telephone number, when the call is delivered to a public switched telephone network telephone number.

{TFQDN}	Terminating Fully Qualified Domain Name	Fully Qualified Domain Name (FQDN) of the terminating IP CPE.
{TSUB}	IP Termination static subscriber	IP termination subscriber value (everything to the left of the @ sign, in the full URI) that is defined in the Network Manager tool for the IP termination.


If you ever forget what dynamic tags are available, click the information icon next to the Alarm Text column heading to bring up help.




Adding and Removing Rows

8. To add another alarm, click the [Add](#) link. Doing so will create another empty row in the grid in which you may create another alarm (repeat steps 17 through 21).
9. To remove an alarm on the **Create Alarm** screen, to the far right of the row you wish to delete, click the [Remove](#) link. Note: the [Remove](#) link only is displayed when there are more than one rows on the **Create Alarm** screen.

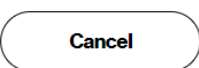
Copy an Alarm

10. To copy an entire row and to create a new row with the same information, first click the checkbox to the left of the row you wish to copy. Once a row is selected, the  button becomes enabled.

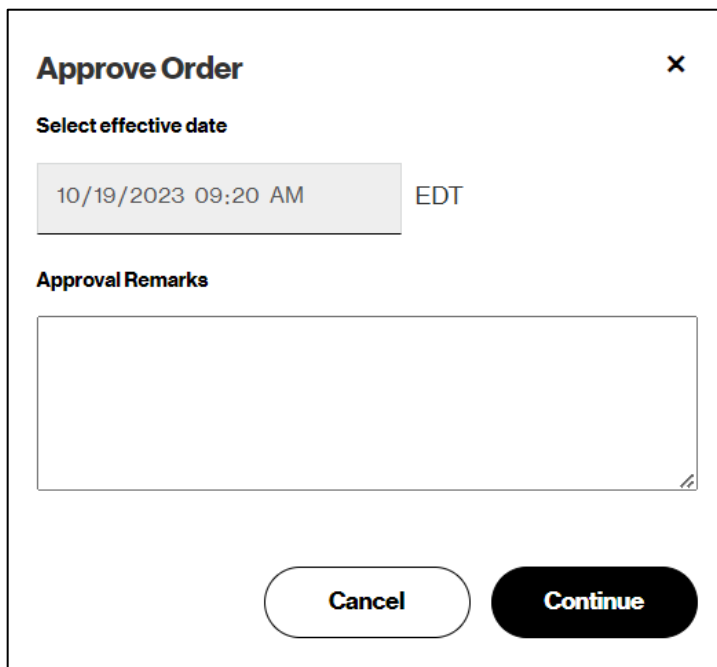
11. Click the  button. A new row will be added to the screen with the same values as the copied row. Note: only one row may be copy-and-pasted at a time. If you click the checkbox for more than one row, where more than one row is checked, the Copy & Paste button will become disabled.
12. After the copied row has been pasted to create the new alarm record/row, modify whatever you need to make your new alarm how you want it.

Submitting the Alarm Order

13. Click the  button to submit the order.

Click the  button to cancel the outstanding actions. You will be sent back to the **Alarm Inventory** screen, and the unsubmitted alarm information on that order will be lost.

14. After clicking **Submit**, the **Approve Order** pop-up window will be presented.



Approve Order ×

Select effective date

10/19/2023 09:20 AM EDT

Approval Remarks

Cancel Continue

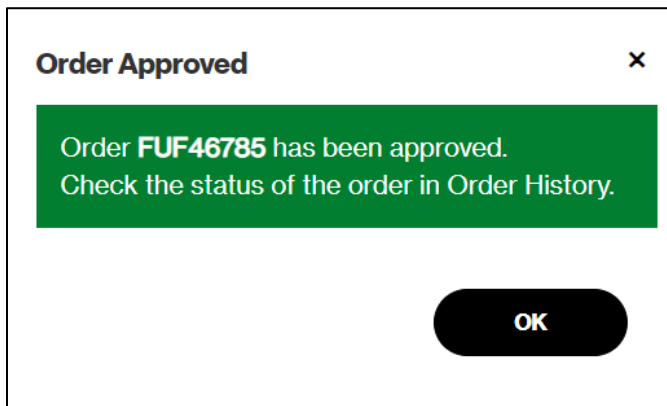
Optionally, type in **Approval Remarks**.

Note: Alarm orders are *immediate* orders, meaning they will be transmitted to the network for provisioning immediately, and cannot be scheduled for the future, i.e.: future-dated.

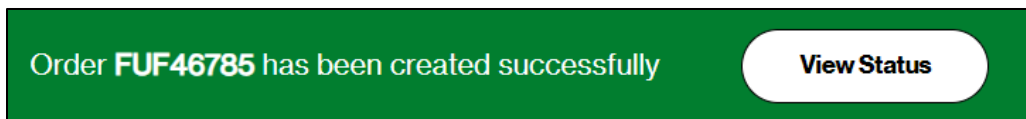
Click the **Cancel** button to return to the previous screen (the **Create Alarm** screen).

Click the **Continue** button to submit the order for provisioning.

15. After continuing to approve the order, Network Manager will display the **Order Approved** screen, listing the order number it created. Click the **OK** button or the X in the window's upper right corner to close the pop-up window.



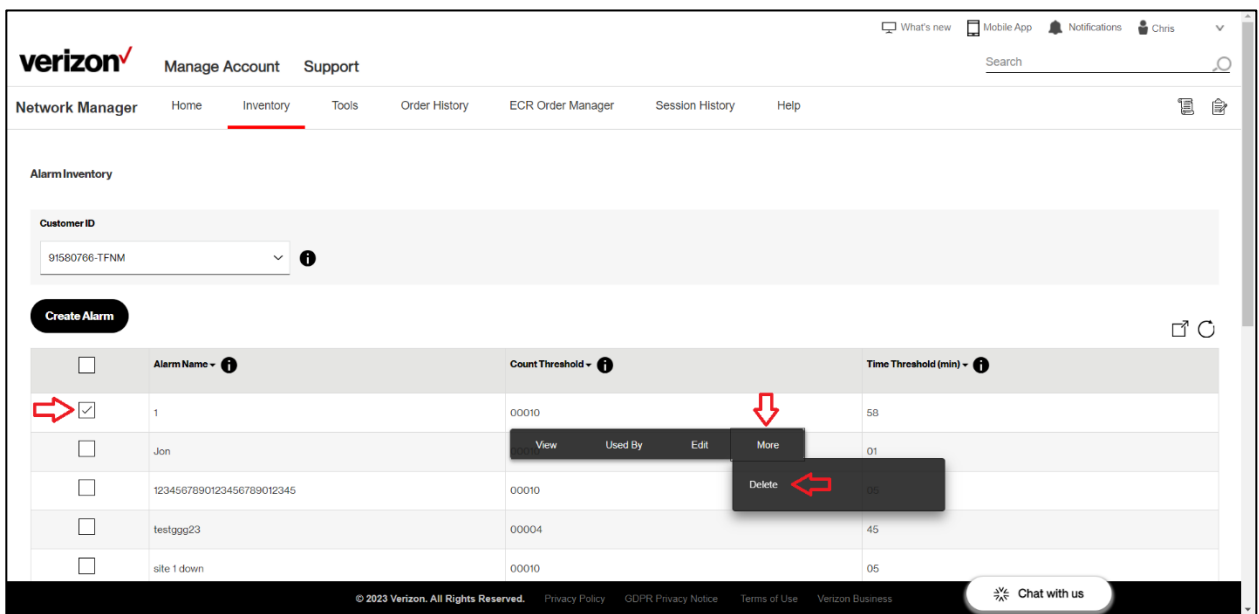
16. You will be routed to the **Alarm Inventory** screen. On the page's top banner, you will be shown a message with the order's number and a **View Status** button. Optionally, click the **View Status** button to track the order's progress, or optionally, click the banner's **X** to close the banner.



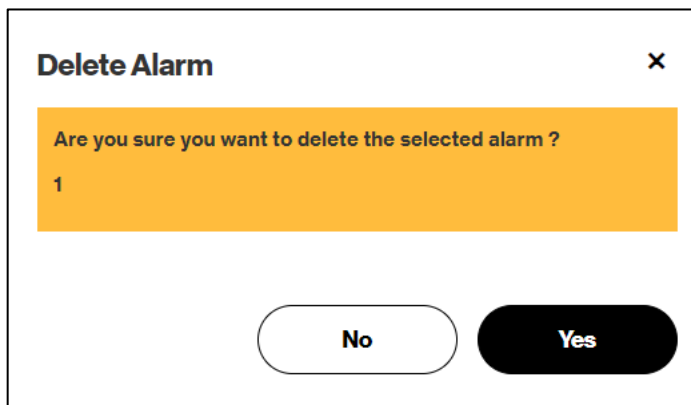
Delete Alarm

Deleting an Alarm

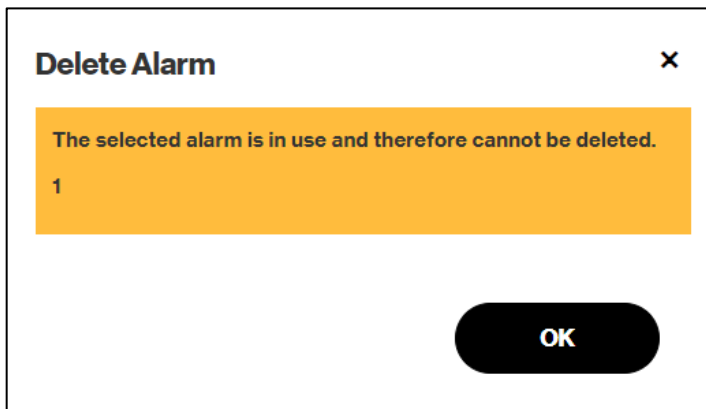
1. Navigate to the [Alarm Inventory](#) main page.
2. Locate the Alarm you want to delete.
3. Click to check the alarm's row selection checkbox. The floating context menu will appear on the right side of the page. Click the **More** menu selection. Click **Delete**.



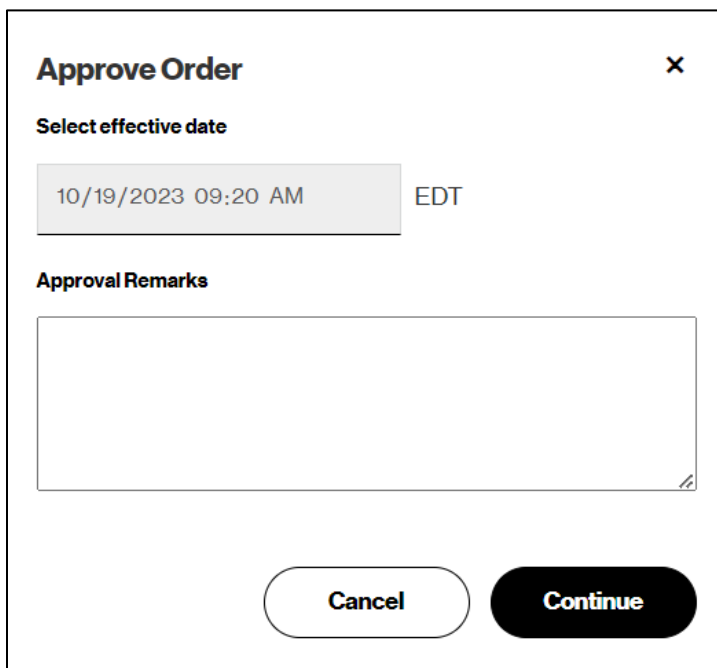
4. The system will display a pop-up window asking if you are sure you want to delete the alarm. Click **No** to abandon the delete action. Click **Yes** to continue with deleting the alarm.



5. If the alarm is actively being used by a Notification node (NFY) in a routing plan, you will be presented with an error. Click the **OK** button (or the **X**) to close the warning window.



6. If the alarm is not actively being used by a Notification node (NFY) in a routing plan, the **Approve Order** pop-up window will be presented.



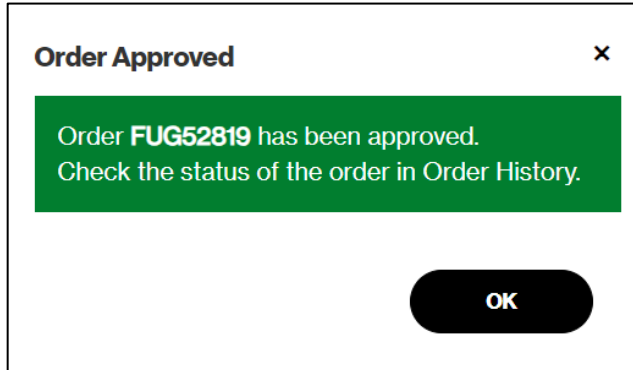
Optionally, type in **Approval Remarks**.

Note: Alarm orders are *immediate* orders, meaning they will be transmitted to the network for provisioning immediately, and cannot be scheduled for the future, i.e.: future-dated.

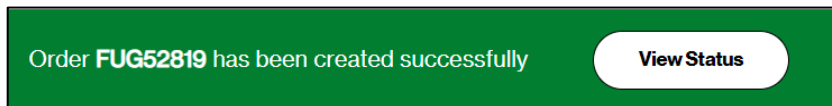
Click the **Cancel** button to return to the previous screen.

Click the **Continue** button to submit the order for provisioning.

7. After continuing to approve the order, Network Manager will display the **Order Approved** screen, listing the order number it created. Click the **OK** button or the **X** in the window's upper right corner to close the pop-up window.



8. You will be routed to the **Alarm Inventory** screen. On the page's top banner, you will be shown a message with the order's number and a **View Status** button. Optionally, click the **View Status** button to track the order's progress, or optionally, click the banner's **X** to close the banner. Note: remember to click the refresh button to refresh the Alarm Inventory results to ensure your deleted alarm is no longer there.



Determine where an Alarm is being used

Used By for an Alarm

1. Navigate to the [Alarm Inventory](#) main page.
2. Locate the Alarm you want to query to see if it is in-use.
3. Click to check the alarm's row selection checkbox. The floating context menu will appear on the right side of the page. Click the **Used By** menu selection.

The screenshot shows the Verizon Alarm Inventory page. At the top, there is a navigation bar with 'verizon' logo, 'Manage Account', and 'Support'. Below that is a 'Network Manager' section with tabs for 'Home', 'Inventory', 'Tools', 'Order History', 'ECR Order Manager', 'Session History', and 'Help'. The main content area is titled 'Alarm Inventory' and includes a 'Customer ID' dropdown menu set to '91580766-TFNM'. A 'Create Alarm' button is visible. Below is a table with columns for 'Alarm Name', 'Count Threshold', and 'Time Threshold (min)'. The table contains several rows, with the 'Jon' row selected (checkbox checked). A context menu is open over the 'Jon' row, showing options: 'View', 'Used By', 'Edit', and 'More'. A red arrow points to the 'Used By' option. The footer contains copyright information and a 'Chat with us' button.

<input type="checkbox"/>	Alarm Name	Count Threshold	Time Threshold (min)
<input type="checkbox"/>	1	00010	58
<input checked="" type="checkbox"/>	Jon	00010	01
<input type="checkbox"/>	1234567890123456789012345	View	05
<input type="checkbox"/>	testggg23	00004	45
<input type="checkbox"/>	site 1 down	00010	05

4. If the alarm is not currently being used, the system will display a notification window telling you so. Click the **OK** button (or the **X**) to close the window.

The screenshot shows a notification window titled 'Alarm: Not used'. It has a close button (X) in the top right corner. A green bar contains the text 'Alarm: Jon is not used.'. At the bottom, there is an 'OK' button.

- If the alarm is currently being used in one or more routing plans, the system will navigate you to display the **Used By** screen. Click the [Back](#) button to return to the previous screen.

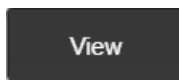
The screenshot shows the Verizon Network Manager interface. At the top, there are navigation links for 'Manage Account' and 'Support'. Below that, a breadcrumb trail includes 'Home', 'Inventory', 'Tools', 'Order History', 'ECR Order Manager', 'Session History', and 'Help'. The main content area is titled 'Used By' and displays a table of routing plans. The table has the following data:

Number/Description	Nbr CustomerID	Type	Plan ID	Version	In Use	Order Number	Order Status
8004895667		NLP	033	00000	No		
8007604120		NLP	004	00000	No		

Below the table, there is a pagination control showing 'Page Count: 1 of 1' and 'Record Count: 2'. A 'View' button is located to the right of the first row in the table.

The results grid displays a list of all of the routing trees (Super Routing Plans, Number-level plans, Structures) in which the alarm is used from within a Notification (NFY) node. Each row includes information such as the **Number**, the **Customer ID** that owns that number (i.e.: it could be a Cross-Corp agreement scenario), the **Type** of routing plan (e.g.: NLP Number-level Plan, SRP, Super Routing Plan, etc.), the routing tree's **Plan ID**, the plan's **Version** number, the **In Use** indicator for whether that number's routing plan is currently active (i.e.: actively processing live traffic), the **Order Number** (if the alarm is defined in a pending order), and the **Order Status**.

- To navigate directly to the routing tree, select the radio button for the row of the routing tree you wish to further explore. The floating context menu will display. Click the **View** button to continue.



7. Network Manager will route you to the **Routing Plan Maintenance: Edit** screen to the routing tree where the alarm is being used. View or continue to edit the routing tree.

The screenshot displays the Verizon Network Manager interface. At the top, there is a navigation bar with the Verizon logo, 'Manage Account', and 'Support'. Below this is a secondary navigation bar with 'Network Manager' and several menu items: Home, Inventory (highlighted), Tools, Order History, ECR Order Manager, Session History, and Help. A search bar is located in the top right corner.

The main content area features a table with the following data:

Customer Id	Number	Plan ID	Version Id	Description	Time Zone	Plan Type
91580766	8004895667	N033	00000		US Eastern Time	Nodes

Below the table, the page is titled 'Routing Plan Maintenance: Edit'. It includes a 'Features' section with options like 'Expand All', 'Collapse All', and 'Widen Path Labels'. There are also utility icons for 'Copy to Clipboard', 'Print', and 'Full Screen'. Two buttons, 'Edit' and 'Quick Change', are prominently displayed.

The routing tree diagram shows a hierarchy starting with 'Plan' (N033 # undefined), which branches into 'Root' (NFY : Chris1) and 'Next' (TRM : (00000468/31555) CHRIS HOME).

The footer contains copyright information: '© 2023 Verizon. All Rights Reserved.' and links for 'Privacy Policy', 'GDPR Privacy Notice', 'Terms of Use', and 'Verizon Business'. A 'Chat with us' button is also present in the bottom right corner.

View Alarm

Viewing an Alarm

1. Navigate to the [Alarm Inventory](#) main page.
2. Locate the Alarm you want to view. Click to check the alarm's row selection checkbox. The floating context menu will appear on the right side of the page. Click the **View** selection.

The screenshot shows the Verizon Alarm Inventory page. At the top, there is a navigation bar with 'verizon' logo, 'Manage Account', and 'Support'. Below that, there is a 'Network Manager' section with tabs for 'Home', 'Inventory', 'Tools', 'Order History', 'ECR Order Manager', 'Session History', and 'Help'. The 'Inventory' tab is active. The main content area is titled 'Alarm Inventory' and includes a 'Customer ID' dropdown menu with the value '91580766-TFNM'. Below this is a 'Create Alarm' button. The main table has the following data:

<input type="checkbox"/>	Alarm Name - ⓘ	Count Threshold - ⓘ	Time Threshold (min) - ⓘ
<input type="checkbox"/>	1	00010	58
<input checked="" type="checkbox"/>	Jon	00010	01
<input type="checkbox"/>	1234567890123456789012345		05
<input type="checkbox"/>	testggg23	00004	45
<input type="checkbox"/>	site 1 down	00010	05

A context menu is visible over the 'Jon' row, with options: 'View', 'Used By', 'Edit', and 'More'. The 'View' option is highlighted. A red arrow points to the 'View' button. At the bottom of the page, there is a footer with copyright information and a 'Chat with us' button.

3. The system will navigate you to the **View Alarm** page for that alarm you selected.

The screenshot shows the Verizon View Alarm page. At the top, there is a navigation bar with 'verizon' logo, 'Manage Account', and 'Support'. Below that, there is a 'Network Manager' section with tabs for 'Home', 'Inventory', 'Tools', 'Order History', 'ECR Order Manager', 'Session History', and 'Help'. The 'Inventory' tab is active. The main content area is titled 'View Alarm' and includes a '< Back' button. The main table has the following data:

Alarm Name	Count Threshold	Time Threshold	In Use	E-mail	Alarm Text
Jon	00010	01		ladfjkjjer@aol.com	jon first alarm1

The results grid will display the **Alarm Name**, the **Count Threshold**, the **Time Threshold** (in minutes), an indicator as to whether that alarm is **In Use**, the **E-mail** address where the alarm notifications are delivered, and the **Alarm Text**.

None of data are editable. Click the < [Back](#) button to return to the previous screen.

Edit Alarm

Editing an Alarm

1. Navigate to the [Alarm Inventory](#) main page.
2. Locate the Alarm you want to edit.
3. Click to check the alarm's row selection checkbox. The floating context menu will appear on the right side of the page. Click the **Edit** selection.

The screenshot shows the Verizon Alarm Inventory page. At the top, there is a navigation bar with the Verizon logo, 'Manage Account', and 'Support'. Below this is a 'Network Manager' section with tabs for 'Home', 'Inventory' (which is selected), 'Tools', 'Order History', 'ECR Order Manager', 'Session History', and 'Help'. A search bar is located on the right. The main content area is titled 'Alarm Inventory' and features a 'Customer ID' dropdown menu set to '91580766-TFNM'. Below this is a 'Create Alarm' button. The main part of the page is a table with the following columns: 'Alarm Name', 'Count Threshold', and 'Time Threshold (min)'. The table contains several rows of alarm data. The row with 'Alarm Name' '1234567890123456789012345' is selected, and a context menu is open over it, showing options: 'View', 'Used By', 'Edit', and 'More'. A red arrow points to the 'Edit' option. The footer of the page includes copyright information and a 'Chat with us' button.

<input type="checkbox"/>	Alarm Name - i	Count Threshold - i	Time Threshold (min) - i
<input type="checkbox"/>	1	00010	58
<input type="checkbox"/>	Jon	00010	01
<input checked="" type="checkbox"/>	1234567890123456789012345	00010	05
<input type="checkbox"/>	testggg23		45
<input type="checkbox"/>	site 1 down	00010	05

- The system will navigate you to the **Edit Alarm** page for that alarm you selected.

The screenshot shows the Verizon Network Manager interface. At the top, there's a navigation bar with 'Manage Account' and 'Support' links, and a search bar. Below that, a 'Network Manager' header includes 'Home', 'Inventory' (highlighted), 'Tools', 'Order History', 'ECR Order Manager', 'Session History', and 'Help'. The main content area is titled 'Edit Alarm' and features a summary section with 'Customer ID' (91590766 - TFNM) and 'Alarm Count' (15). Below this is a table with the following columns: 'Alarm Name', 'Count Threshold', 'Time Threshold', 'E-mail', and 'Alarm Text'. A single row is displayed with the following values: '1234567890123456789012345', '00010', '05', 'chris.canter@verizon.com', and 'Threshold reached.'.

Alarm Name	Count Threshold	Time Threshold	E-mail	Alarm Text
1234567890123456789012345	00010	05	chris.canter@verizon.com	Threshold reached.

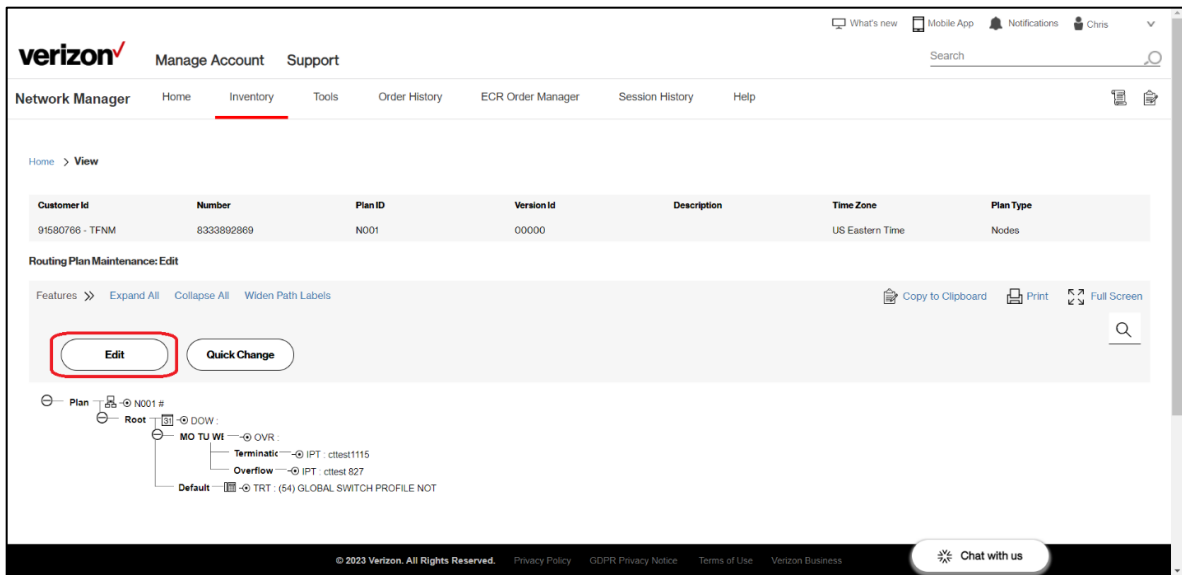
The results grid will display the **Alarm Name**, the **Count Threshold**, the **Time Threshold** (in minutes), the **E-mail** address where the alarm notifications are delivered, and the **Alarm Text**. All fields are editable. Follow the instructions in [Create Alarm](#); the **Edit** and **Create** screens behave identically.

Click the [Back](#) button to return to the previous screen.

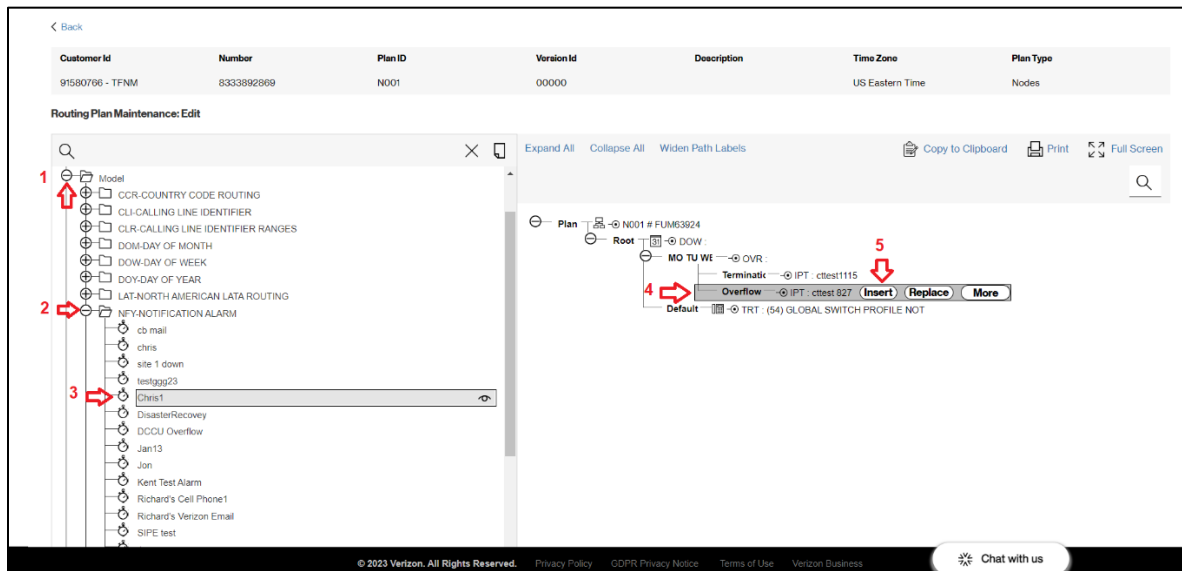
Using an Alarm in a Routing Plan

Using an Alarm

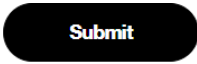
1. Navigate to the **Number Inventory** main page.
2. Locate the routing plan you wish to insert a notification node into. Click the **Edit** button to initiate the creation of a new order which will accomplish your change requests.



3. The system will route you to the **Routing Plan Maintenance: Edit** screen.



To insert the notification into your routing plan, first (1) click to expand the Model folder in the left-side node type panel. Then, (2) click to expand the **NFY-NOTIFICATION ALARM** folder, which will display your previously defined alarms. Click (3) to highlight the alarm you want to insert. Then (4), click the node on the right-side routing tree which you want to insert the alarm above (i.e.: the notification will be inserted immediately preceding the node you select). Lastly, (5) click the **Insert** button.

4. Click the  button to submit the order. Proceed until the order is complete.